



Leadership Resilience: Lessons for Leaders from the Policing Frontline

Ginger Charles

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Leadership is demanding and challenging. How do leaders cope? How do they remain fit and strong, and thrive? The authors of Leadership Resilience, a business school academic and a police officer, suggest that many challenges faced by leaders are similar to the challenges experienced by police officers. The isolation; the pressure not to show personal emotions; the expectation that they will deal effectively with confused, frustrated and angry people; and that they can deal with delivering bad news; all contribute to the pressures bearing on leaders and police officers everywhere. The authors argue that these challenges are more pronounced in policing and so more readily identifiable than in other leadership situations. They explore challenges experienced by police officers, look at how they cope with them, and draw lessons for those undertaking leadership roles more generally. Leadership Resilience provides accounts from police officers, in their own words, of difficult experiences they encounter. They describe their feelings about what was important and how they coped with it. Each account is followed by an analysis highlighting what is discussed, and not discussed, in the accounts and identifying lessons that can be drawn by leaders in other situations. All is presented so that it is relevant to different cultures demanding different styles of leadership. Analysis of the engaging experiences featured will help leaders struggling with the gap between leadership education and capability and the demands made of them to survive and thrive, while maintaining their physical, mental, emotional, and spiritual health.



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